

## 2021-22

Sr.No	Designation	Name of the member			
1 Chair person		Dr. Rohini Kelkar			
2	Member	Asif Rampurawala			
3	Member	Vijay Gawde			
4	Member	Geeta Sahu			
5	Member	Akshatha Jain			





Sr.No	Designation	Name of the member
1	Chair person	Dr. Rohini Kelkar
2	Member	Asif Rampurawala
3	Member	Vijay Gawde
4	Member	Geeta Sahu
5 Member		Akshatha Jain





## 2019-20

Sr.No	Designation	Name of the member			
1	Chair person	Dr. Rohini Kelkar	A RELAXION		
2	Member	Asif Rampurawala			
3	Member	Vijay Gawde			
4	Member	Geeta Sahu			
5	Member	Akshatha Jain			





## 2018-19

Sr.No	Designation	Name of the member		
1	Chair person	Dr. Rohini Kelkar		
2	Member	Asif Rampurawala		
3	Member	Vijay Gawde		
4	Member	Ujwala Sav		
5	Member	Santosh Gupta		

Principal
Vidyalankar School of

Information Technology
Antop Hill, Wadala (E),
Mumbai-400 037.





## 2017-18

Sr.No	Designation	Name of the member .
1	Chair person	Dr. Rohini Kelkar
2	Member	Asif Rampurawala
3	Member	Vijay Gawde
4	Member	Ujwala Sav
5	Member	. Santosh Gupta





Internal Grievanc	e Redressal Committee
Key Objectives	To provide a structured and effective complaints redressal mechanism.
	<ul> <li>To provide an opportunity to everyone in VSIT to be listened to so that any feeling of injustice is sorted out promptly</li> </ul>

#### **KEY RESPONSIBILITIES**

- 1. To form a grievance redressal cells to handle grievances.
- 2. To redress students', staff and faculty grievances separately
- 3. Redress girl students', lady staff and faculty grievances separately.
- 4. Formation of a separate cell for ladies.
- 5. Suitable timings for students', staff and faculty should be arranged.
- 6. Grievances should be redressed promptly.
- 7. Employees should be able to present their issues without prejudging or commenting
- 8. Positive, friendly ways to resolve the crisis should be used rather than punitive steps, which disturb the system.
- 9. Reassure them that the authorities will be acting impartially and will try to resolve the matter as amicably as possible
- 10. Effective, sensitive and confidential communication should be reassured between the involved in the grievance
- 11. Proper investigation of the facts and figures related the problem should be ensured.
- 12. Documentation of the procedures and of all necessary steps taken to resolve the problem/complaint should be followed.

#### Members of the Committee

1. Dr. Rohini Kelkar

2. Asif Rampurawala

3. Vijay Gawde

4. Akshatha Jain

Geeta Sahu





#### MEETING AGENDA

To,

- 1. Dr. Rohini Kelkar
- 2. Asif Rampurawala
- 3. Vijay Gawde
- 4. Akshatha Jain
- 5. Geeta Sahu

Dear Sir/Madam,

It is my pleasure to inform you that the 1<sup>st</sup> Meeting of the Internal Grievance Redressal Committee of Vidyalankar School of Information Technology is scheduled on 18/6/2021 at 12:30 pm through online mode in MS Team. The agenda of the meeting is enclosed herewith. You are therefore requested to kindly make it convenient to attend the meeting.

Dated:08/06/2021

Principal
Vidyalankar School of
Information Technology
Antop Hill, Wadala (E),
Mumbai-400 037.





#### AGENDA FOR FIRST MEETING OF IGRC

The following agenda-items shall be discussed in the 1<sup>st</sup> Meeting of IGRC that has been scheduled to be held on 18/6/2021.

Agenda Item	Particulars
1	Committee reformation
2	To discuss about the objectives to be carried out by the committee.
3	To discuss about the various activities to be carried out by the Committee





Meeting Schedu	le Time: 12:30 pm	Starting Time	e:	12:30 pm	
Meeting of	IGRC	Meeting No	01	Held on	18/6/2021

#### Members present:

- 1. Dr. Rohini Kelkar
- 2. Asif Rampurawala
- 3. Vijay Gawde
- 4. Akshatha Jain
- 5. Geeta Sahu



The following agenda-items were discussed in the  $1^{\rm st}$  Meeting of IGRC that held on 18/6/2021 at 12:30 pm.

Sr. No.	Minutes of Meeting				
1	The new committee has been formed.				
2 Chairperson Dr. Rohini Kelkar welcomed all the participants of the M					
Chairperson briefed about the rules and regulations of IGRC					
4	The Committee stressed the need to make students aware of the objective of the Committee by the Faculty Members.				
5	The Chairperson expressed her thanks to all participants and the members agreed that the Committee will meet every quarter on a regular basis.				
6	The meeting ended with vote of thanks to the Chair.				

Principal
Vidyalankar School of
Information Technology

Antop Hill, Wadala (E), Mumbai-400 037. MADALA (E)

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## Action Taken Report (ATR)

Sr. No.	Minutes of Meeting	ATR
1	The new committee has been formed.	Done
2	Chairperson Dr.Rohini Kelkar welcomed all the participants of the Meeting.	Done
3	Chairperson briefed about the rules and regulations of IGRC	Introduction done
4	The Committee stressed the need to make students aware of the objective of the Committee by the Faculty Members.	Done
5	the state and the	
6	The meeting ended with vote of thanks to the Chair.	Done



#### **MEETING AGENDA**

To,

- 1. Dr. Rohini Kelkar
- 2. Asif Rampurawala
- 3. Vijay Gawde
- 4. Akshatha Jain
- 5. Geeta Sahu

Dear Sir/Madam,

It is my pleasure to inform you that the 2<sup>nd</sup> Meeting of the Internal Grievance Redressal Committee of Vidyalankar School of Information Technology is scheduled to be held on 10/8/2021 at 12:30 pm through online mode in MS. Teams. The agenda of the meeting is enclosed herewith. You are therefore requested to kindly make it convenient to attend the meeting.

Dated: 04/8/2021

Principal
Vidyalankar School of
Information Technology
Antop Hill, Wadala (E),
Mumbai-400 037.



#### AGENDA FOR SECOND MEETING OF IGRC

The following agenda-items shall be discussed in the  $2^{nd}$  Meeting of IGRC that has been scheduled to be held on 10/8/2021.

Agenda Item	Particulars
1	To discuss about the importance and functioning of IGRC
2	Interaction with first year students to introduce the committee.
3	To provide information regarding counselling and support services on our campus.
4 .	Discussion on Student's Grievance on Cleanliness & Hygiene dated 30 <sup>th</sup> July 2021.





Meeting Schedule Time: 12:30 pm		Starting Time:		12:30 pm	
Meeting of	IGRC	Meeting No.	02	Held on	10/8/2021

#### Members present:

- 1. Dr. Rohini Kelkar
- 2. Asif Rampurawala
- 3. Vijay Gawde
- 4. Akshatha Jain
- 5. Geeta Sahu

The following agenda-items were discussed in the  $2^{nd}$  Meeting of IGRC that held on 10/8/2021 at 12:00 pm.

Sr. No.	Minutes of Meeting
1.	It was verified that information about the constitution of IGRC was uploaded on the display for the information of students and women employees.
2.	Discussed about the importance and functioning of IGRC.
3.	Through the online mode discussion of the students are taken on a regular basis.
4.	Through online sessions students were made aware about the functioning of the committee.
5.	The students have shown their concern regarding cleanliness & hygiene of classrooms, computer laboratory specially during covid. Although the college takes care of cleanliness, the committee decided to sanitize the labs & classrooms frequently.
6.	The Chairperson expressed her thanks to all participants.

Principal
Vidyalankar School of

Information Technology
Antop Hill, Wadala (E),
Mumbai-400 037.

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#### **Action Taken Report (ATR)**

Sr. No.	Minutes of Meeting	ATR
1.	It was verified that information about the constitution of IGRC was uploaded on the display for the information of students and women employees.	Done
2.	Discussed about the importance and functioning of IGRC.	Done
3.	Through the online mode discussion of the students are taken on a regular basis.	Session taken on online mode
4.	Through online sessions students were made aware about the functioning of the committee.	Discussed
5.	The students have shown their concern regarding cleanliness & hygiene of classrooms, computer laboratory specially during covid. Although the college takes care of cleanliness, the committee decided to sanitize the labs & classrooms frequently.	Done
6.	The Chairperson expressed her thanks to all participants.	Done





#### MEETING AGENDA

To,

- 1. Dr. Rohini Kelkar
- 2. Asif Rampurawala
- 3. Vijay Gawde
- 4. Akshatha Jain
- 5. Geeta Sahu

#### Dear Sir/Madam,

It is my pleasure to inform you that the 3<sup>rd</sup> Meeting of the Internal Grievance Redressal Committee of Vidyalankar School of Information Technology is scheduled to be held on 14/1/2022 at 2:30 pm at principals' cabin. The agenda of the meeting is enclosed herewith. You are therefore requested to kindly make it convenient to attend the meeting.

Dated: 6/1/2022

Principal
Vidyalankar School of
Information Technology
Antop Hill, Wadala (E),
Mumbai-400 037.





#### AGENDA FOR THIRD MEETING OF IGRC

The following agenda-items shall be discussed in the  $3^{rd}$  Meeting of IGRC that has been scheduled to be held on 14/1/2022.

Agenda Item	Particulars
1	To develop procedures and decide action against any kind of harassments.
2	Safety and Security related concern to be given higher priority.
3	To look into if any complaints lodged by any student.



Meeting Schedu	le Time: 2:30 pm	Starting Time	e:	2:30 pm	
Meeting of	IGRC	Meeting No.	03	Held on	14/1/2022

#### Members present:

- 1. Dr. Rohini Kelkar
- 2. Asif Rampurawala
- 3. Vijay Gawde
- 4. Akshatha Jain
- 5. Geeta Sahu

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The following agenda-items were discussed in the  $3^{rd}$  Meeting of IGRC that held on 14/1/2022 at 2:30 pm.

Sr. No.	Minutes of Meeting
1.	Chairperson welcomed all the participants of the Meeting.
2.	It was verified that information about the constitution of IGRC was uploaded on the display for the information of students and women employees.
3.	Complaint handling procedure was discussed among the members of the committee.
4.	Committee members briefed the staff members about the rules have been amended to prevent instances of harassment of women students and employees.
5.	The Chairperson expressed her thanks to all participants.

Principal
Vidyalankar School of
Information Technology
Antop Hill, Wadala (E),
Mumbai-400 037.





#### Action Taken Report (ATR)

Sr. No.	Minutes of Meeting	ATR
1.	Chairperson welcomed all the participants of the Meeting.	Introduction done
2.	It was verified that information about the constitution of IGRC was uploaded on the display for the information of students and women employees.	Done
3.	Complaint handling procedure was discussed among the members of the committee.	Discussed
4.	Committee members briefed the staff members about the rules have been amended to prevent instances of harassment of women students and employees.	Done ·
5.	The Chairperson expressed her thanks to all participants.	Done





#### **MEETING AGENDA**

To,

- 1. Dr. Rohini Kelkar
- 2. Asif Rampurawala
- 3. Vijay Gawde
- 4. Akshatha Jain
- 5. Geeta Sahu

Dear Sir/Madam,

It is my pleasure to inform you that the 4<sup>th</sup> Meeting of the Internal Grievance Redressal Committee of Vidyalankar School of Information Technology is scheduled to be held on 12/3/2022 at 2:30 pm at principal's cabin. The agenda of the meeting is enclosed herewith. You are therefore requested to kindly make it convenient to attend the meeting.

Dated: 5/3/2022

Coordinator, IGRC

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#### AGENDA FOR FORTH MEETING OF IGRC

The following agenda-items shall be discussed in the  $4^{th}$  Meeting of IGRC that has been scheduled to be held on 12/3/2022.

Agenda Item	Particulars
1	To discuss about the health and hygiene of the students.
2	To make the students aware about the importance of discipline rules and its misconduct.
3	To provide the secure environment for the students and the staffs in the campus.





Meeting Schedu	le Time: 2:30 pm	Starting Time	:	2:30 pm	
Meeting of	IGRC	Meeting No.	04	Held on	12/3/2022

#### Members present:

- 1. Dr. Rohini Kelkar
- 2. Asif Rampurawala
- 3. Vijay Gawde
- 4. Akshatha Jain
- 5. Geeta Sahu

The following agenda-items were discussed in the  $4^{th}$  Meeting of IGRC that held on 12/3/2022 at 2:30 pm.

Sr. No.	Minutes of Meeting
1	Importance of health and hygiene is discussed amongst students.
2	Importance of discipline rules and its misconduct is discussed amongst students.
3	It was noted that till date no such complaints took place or was reported in the institute.
4	The Chairperson expressed her thanks to all participants.



Principal
Vidyalankar School of
Information Technology
Antop Hill, Wadala (E),
Mumbai-400 037.



## Action Taken Report (ATR)

	Add to a f Maching	ATR
Sr. No. 1	Minutes of Meeting Importance of health and hygiene is discussed amongst students.	Discussion done
2	Importance of discipline rules and its misconduct is discussed	Session taken
3	amongst students.  It was noted that till date no such complaints took place or was	Observations taken
4	reported in the institute.  The Chairperson expressed her thanks to all participants.	Completed .





Key Objectives	<ul> <li>To provide a structured and effective complaints redressa mechanism.</li> </ul>
	<ul> <li>To provide an opportunity to everyone in VSIT to be listened to so that any feeling of injustice is sorted out promptly</li> </ul>

#### KEY RESPONSIBILITIES

- 1. To form a grievance redressal cells to handle grievances.
- 2. To redress students', staff and faculty grievances separately
- 3. Redress girl students', lady staff and faculty grievances separately.
- 4. Formation of a separate cell for ladies.
- 5. Suitable timings for students', staff and faculty should be arranged.
- 6. Grievances should be redressed promptly.
- 7. Employees should be able to present their issues without prejudging or commenting
- 8. Positive, friendly ways to resolve the crisis should be used rather than punitive steps, which disturb the system.
- 9. Reassure them that the authorities will be acting impartially and will try to resolve the matter as amicably as possible
- 10. Effective, sensitive and confidential communication should be reassured between the involved in the grievance
- 11. Proper investigation of the facts and figures related the problem should be ensured.
- 12. Documentation of the procedures and of all necessary steps taken to resolve the problem/complaint should be followed.

#### **Members of the Committee**

Sr. No	Designation	Name of the member
1	Chairperson	Dr. Rohini Kelkar
2	Member	Asif Rampurawala
3	Member	Vijay Gawde
4	Member	Geeta Sahu
5	Member	Akshatha Jain







#### **MEETING AGENDA**

To,

- 1. Dr. Rohini Kelkar
- 2. Asif Rampurawala
- 3. Vijay Gawde
- 4. Akshatha Jain
- 5. Geeta Sahu

#### Dear Sir/Madam,

It is my pleasure to inform you that the 1<sup>st</sup> Meeting of the Internal Grievance Redressal Committee of Vidyalankar School of Information Technology is scheduled on 20/6/2020 at 10:00 am through online mode in MS Team. The agenda of the meeting is enclosed herewith. You are therefore requested to kindly make it convenient to attend the meeting.

Dated:13/06/2020

Coordinator, IGRC





#### AGENDA FOR FIRST MEETING OF IGRC

The following agenda-items shall be discussed in the 1<sup>st</sup> Meeting of IGRC that has been scheduled to be held on 20/6/2020.

Agenda Item	Particulars
1	Committee reformation
2	To discuss about the aims & objectives to be carried out by the committee.
3	To discuss about the various activities to be conducted focusing on aims & objectives.





Meeting Schedu	le Time: 10:00 am	Starting Time:	10:00 am	
Meeting of ·	IGRC	Meeting No 01	Held on	20/6/2020
				20/0/2020

### Members present:

Sr. No.	Name of the member	Signature
1	Dr. Rohini Kelkar	Bacell
2	Asif Rampurawala	AIR
3	Vijay Gawde	Ali
4	Geeta Sahu	9. Jr.
5	Akshatha Jain	di

The following agenda-items were discussed in the  $1^{st}$  Meeting of IGRC that held on 20/6/2020 at 10:00 am.

Sr. No.	Minutes of Meeting
1	The new committee has been formed.
2	Chairperson Dr. Rohini Kelkar welcomed all the participants of the Meeting.
3	Chairperson briefed about the rules and regulations of IGRC.
4	The Committee stressed the need to make students aware of the aims & objective of the Committee by the Faculty Members.
5	The Chairperson expressed her thanks to all participants and the members agreed that the Committee will meet every quarter on a regular basis.

Coordinator, IGRC



#### Action Taken Report (ATR)

Sr. No.	Minutes of Meeting	ATR
1	The new committee has been formed.	Done
2	Chairperson Dr. Rohini Kelkar welcomed all the participants of the Meeting.	Completed
3	Chairperson briefed about the rules and regulations of IGRC.	Done
4	The Committee stressed the need to make students aware of the aims & objective of the Committee by the Faculty Members.	Session taken
5	The Chairperson expressed her thanks to all participants and the members agreed that the Committee will meet every quarter on a regular basis.	Done





#### **MEETING AGENDA**

To,

- 1. Dr. Rohini Kelkar
- 2. Asif Rampurawala
- 3. Vijay Gawde
- 4. Akshatha Jain
- 5. Geeta Sahu

Dear Sir/Madam,

It is my pleasure to inform you that the 2<sup>nd</sup> Meeting of the Internal Grievance Redressal Committee of Vidyalankar School of Information Technology is scheduled on 12/9/2020 at 10:00 am through online mode in MS. Teams. The agenda of the meeting is enclosed herewith. You are therefore requested to kindly make it convenient to attend the meeting.

Dated: 05/9/2020

Coordinator, IGRC





#### AGENDA FOR SECOND MEETING OF IGRC

The following agenda-items shall be discussed in the 2<sup>nd</sup> Meeting of IGRC that has been scheduled on 12/9/2020.

Agenda Item	Particulars
1	To discuss about the importance and functioning of IGRC.
2	Interaction with first year students to introduce about the committee & its objectives.
3	To provide information regarding counselling sessions and support services on our campus.



Meeting Schedule Time: 10:00 am		Starting Time:		10:05 am			
Meeting of	IGRO		Meeting No.	02	Held on	12/9/2020	

#### Members present:

Sr. No.	Name of the member	Signature
1	Dr. Rohini Kelkar	Barelle
2	Asif Rampurawala	AIR
3	Vijay Gawde	Ali
4	Geeta Sahu	autu.
5	Akshatha Jain	M.

The following agenda-items were discussed in the  $2^{nd}$  Meeting of IGRC that held on 12/9/2020at 10:00 am.

Sr. No.	Minutes of Meeting
1.	It was verified that information about the constitution of IGRC was uploaded on the display for the information of students and women employees.
2.	Discussed on the function of the Grievance Redressal Committee (GRC) is to look into the complaints if any lodged by any student/employee and judge its merit.
3.	Through the online mode, discussion of the students done with responsive and accountable attitude in order to maintain a harmonious educational atmosphere in the institute.
4.	The Chairperson expressed her thanks to all participants.

Principal
Vidyalankar School of
Information Technology
Autop Hill, Wadala (E),
Mumbai-400 037.



#### Action Taken Report (ATR)

Sr. No.	Minutes of Meeting	ATR
1.	It was verified that information about the constitution of IGRC was uploaded on the display for the information of students and women employees.	Verified
2.	Discussed on the function of the Grievance Redressal Committee (GRC) is to look into the complaints if any lodged by any student/employee and judge its merit.	Completed
3.	Through the online mode, discussion of the students done with responsive and accountable attitude in order to maintain a harmonious educational atmosphere in the institute.	Done .
4.	The Chairperson expressed her thanks to all participants.	Done





#### **MEETING AGENDA**

To,

- 1. Dr. Rohini Kelkar
- 2. Asif Rampurawala
- 3. Vijay Gawde
- 4. Akshatha Jain
- 5. Geeta Sahu

Dear Sir/Madam,

It is my pleasure to inform you that the 3<sup>rd</sup> Meeting of the Internal Grievance Redressal Committee of Vidyalankar School of Information Technology is scheduled on 16/1/2021 at 10:30 am online mode in MS. Teams. The agenda of the meeting is enclosed herewith. You are therefore requested to kindly make it convenient to attend the meeting.

Dated: 9/1/2021

Coordinator, IGRO





#### AGENDA FOR THIRD MEETING OF IGRC

The following agenda-items shall be discussed in the  $3^{rd}$  Meeting of IGRC that has been scheduled to be held on 16/1/2021.

Agenda Item	Particulars
1	To advise all staff to be affectionate to the students and not behave in a vindictive manner towards any of them for any reason.
2	To make students understand safety and security related concern to be given higher priority.
3	To encourage the students/employees to express their grievances / problems freely and frankly, without any fear of being victimized.
4	Discussion on Student's Grievance regarding online teaching mode dated 05th January 2021.





Meeting Schedule Time: 10:30 am		Starting Time:		10:30 am		
Meeting of	IGRO		Meeting No.	03	Held on	16/1/2021

#### Members present:

Sr. No.	Name of the member	Signature
1	Dr. Rohini Kelkar	Darcell
2	Asif Rampurawala	JIK.
3	Vijay Gawde	De
4	Geeta Sahu	Oleh .
5	Akshatha Jain	di

The following agenda-items were discussed in the  $3^{rd}$  Meeting of IGRC that held on 16/1/2021at 10:30 am.

Sr.	Minutes of Meeting	
No.		
1.	All members were informed to be affectionate to the students and not behave in a vindictive manner towards any of them for any reason.	
2.	Sessions to be taken for students to make them understand safety and security related concern.	
3.	Inform Students/employees to express their grievances / problems freely and frankly, without any fear of being victimized or in written can also be considered.	
4.	Committee members briefed the staff members about the rules have been amended to prevent instances of harassment of students and employees.	
5.	There was an appeal from one of the students regarding boredom of longer hours of online teaching. The committee decided to make online lecture entertaining by adding few activity-based learning educational videos, pop-quizzes etc.	



#### Action Taken Report (ATR)

Sr.	Minutes of Meeting	ATR
No.		
1.	All members were informed to be affectionate to the students and not behave in a vindictive manner towards any of them for any reason.	Counselling Session taken by Counsellor
2.	Sessions to be taken for students to make them understand safety and security related concern.	Done.
3.	Inform Students/employees to express their grievances / problems freely and frankly, without any fear of being victimized or in written can also be considered.	Done .
4.	Committee members briefed the staff members about the rules have been amended to prevent instances of harassment of students and employees.	Completed
5.	There was an appeal from one of the students regarding boredom of longer hours of online teaching. The committee decided to make online lecture entertaining by adding few activity-based learning educational videos, pop-quizzes etc.	Activity based learning implemented





#### **MEETING AGENDA**

To,

- 1. Dr. Rohini Kelkar
- 2. Asif Rampurawala
- 3. Vijay Gawde
- 4. Akshatha Jain
- 5. Geeta Sahu

#### Dear Sir/Madam,

It is my pleasure to inform you that the 4<sup>th</sup> Meeting of the Internal Grievance Redressal Committee of Vidyalankar School of Information Technology is scheduled on 10/4/2021 at 10:30 am in online mode in MS Teams. The agenda of the meeting is enclosed herewith. You are therefore requested to kindly make it convenient to attend the meeting.

Dated: 03/4/2021

Principal
Vidyalankar School of
Information Technology
Antop Hill, Wadala (E),
Mumbai-400 037.





# AGENDA FOR FORTH MEETING OF IGRC

The following agenda-items shall be discussed in the  $4^{th}$  Meeting of IGRC that has been scheduled to be held on 10/4/2021.

Agenda Item	Particulars
1	The Committee formally will review all cases and will prepare report about the number of cases received.
2	The students/employees may feel free to put up a grievance in writing and submit in office.
3	The Grievance Committee will assure that the grievance has been properly solved in a stipulated time limit provided by the Committee.





Meeting Schedule	Time:	10:30 am	Starting Tim	ne:	10:30 am	
Meeting of	IGRO	C	Meeting No	04	Held on	10/4/2021

Sr. No.	Name of the member	Signature
1	Dr. Rohini Kelkar	Breek
2	Asif Rampurawala	LIK
3	Vijay Gawde	Ale
4	Geeta Sahu	gam.
5	Akshatha Jain	di

The following agenda-items were discussed in the  $4^{th}$  Meeting of IGRC that held on 10/4/2021 at 10:30 am.

Sr. No.	Minutes of Meeting
1	The Committee formally will review all cases and will prepare report about the number of cases received. Till now no case is registered.
2	The Grievance Committee will act upon those cases, if any which have been forwarded along with the necessary documents.
3	The Grievance Committee will assure that the grievance has been properly solved in a stipulated time limit provided by the Committee.

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Principal
Vidyalankar School of
Information Technology
Antop Hill, Wadala (E),
Mumbai-400 037.

Coordinator, IGRC

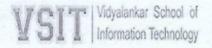
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## Action Taken Report (ATR)

Sr. No.	Minutes of Meeting	ATR
1	The Committee formally will review all cases and will prepare report about the number of cases received. Till now no case is registered.	Done .
2	The Grievance Committee will act upon those cases, if any which have been forwarded along with the necessary documents.	Done .
3	The Grievance Committee will assure that the grievance has been properly solved in a stipulated time limit provided by the Committee.	Completed





Key Objectives		rovide a structured and effective complaints redressal nanism.
		rovide an opportunity to everyone in VSIT to be ned to so that any feeling of injustice is sorted out
	pron	ptly

#### KEY RESPONSIBILITIES

- 1. To form a grievance redressal cells to handle grievances.
- 2. To redress students', staff and faculty grievances separately
- 3. Redress girl students', lady staff and faculty grievances separately.
- 4. Formation of a separate cell for ladies.
- 5. Suitable timings for students', staff and faculty should be arranged.
- 6. Grievances should be redressed promptly.
- 7. Employees should be able to present their issues without prejudging or commenting
- 8. Positive, friendly ways to resolve the crisis should be used rather than punitive steps, which disturb the system.
- 9. Reassure them that the authorities will be acting impartially and will try to resolve the matter as amicably as possible
- 10. Effective, sensitive and confidential communication should be reassured between the involved in the grievance
- 11. Proper investigation of the facts and figures related the problem should be ensured.
- 12. Documentation of the procedures and of all necessary steps taken to resolve the problem/complaint should be followed.

#### Members of the Committee

Sr. No	Designation	Name of the member
1	Chairperson	Dr. Rohini Kelkar
2	Member	Asif Rampurawala
3	Member	Vijay Gawde
4	Member	Geeta Sahu
5	Member	Akshatha Jain



#### MEETING AGENDA

To,

- 1. Dr. Rohini Kelkar
- 2. Asif Rampurawala
- 3. Vijay Gawde
- 4. Akshatha Jain
- 5. Geeta Sahu

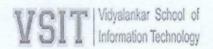
Dear Sir/Madam,

It is my pleasure to inform you that the 1<sup>st</sup> Meeting of the Internal Grievance Redressal Committee of Vidyalankar School of Information Technology is scheduled on 29/6/2019 at 11:00 am in Principal's cabin. The agenda of the meeting is enclosed herewith. You are therefore requested to kindly make it convenient to attend the meeting.

Date:22/06/2019

Principal
Vidyalankar School of
Information Technology
Antop Hill, Wadala (E),
Mumbai-400 037.





### AGENDA FOR FIRST MEETING OF IGRC

The following agenda-items shall be discussed in the 1<sup>st</sup> Meeting of IGRC that has been scheduled to be held on 29/6/2019.

Agenda Item	Particulars
1	Committee reformation .
2	To discuss about the aims & objectives to be carried out by the committee.
3	To discuss about the various activities to be conducted focusing its aim & objectives.





Meeting Schedule Time: 11:00 am		Starting Time:		11:05 am	
Meeting of	IGRC	Meeting No	01	Held on	29/6/2019

Sr. No.	Name of the member	Signature
1	Dr. Rohini Kelkar	Capell-
2	Asif Rampurawala	An
3	Vijay Gawde	The state of the s
4	Geeta Sahu	Onelly
5	Akshatha Jain	di

The following agenda-items were discussed in the 1st Meeting of IGRC that held on 29/6/2019 at 11:00 am.

Sr. No.	Minutes of Meeting
1	The new committee has been formed.
2	Chairperson Dr. Rohini Kelkar welcomed all the participants of the Meeting.
3	Chairperson briefed about the procedures & rules of IGRC.
4	The Committee introduces all aim & objectives of the Committee.
5	The Chairperson expressed her thanks to all participants and the members agreed that the Committee will meet every quarter on a regular basis.

Principal Vidyalankar School of Information Technology
Antop Hill, Wadala (E),
Mumbai-400 037.



# Action Taken Report (ATR)

Sr. No.	Minutes of Meeting	ATR
1	The new committee has been formed.	Committee Formation
2	Chairperson Dr. Rohini Kelkar welcomed all the participants of the Meeting.	Done
3	Chairperson briefed about the procedures & rules of IGRC.	Done by Chairperson
4	The Committee introduces all aim & objectives of the Committee.	Done by Members
5	The Chairperson expressed her thanks to all participants and the members agreed that the Committee will meet every quarter on a regular basis.	Done





#### **MEETING AGENDA**

To,

- 1. Dr. Rohini Kelkar
- 2. Asif Rampurawala
- 3. Vijay Gawde
- 4. Akshatha Jain
- 5. Geeta Sahu

Dear Sir/Madam,

It is my pleasure to inform you that the 2<sup>nd</sup> Meeting of the Internal Grievance Redressal Committee of Vidyalankar School of Information Technology is scheduled on 11/10/2019 at 11:00 am in Principal's cabin. The agenda of the meeting is enclosed herewith. You are therefore requested to kindly make it convenient to attend the meeting.

Dated: 04/10/2019

Principal
Vidyalankar School of
Information Technology
Antep Hill, Wadala (E),
Mumbai-400 037.





## AGENDA FOR SECOND MEETING OF IGRC

The following agenda-items shall be discussed in the 2<sup>nd</sup> Meeting of IGRC that has been scheduled on 11/10/2019.

Agenda Item	Particulars
1	Discrimination based on age, gender, sexual orientation, caste, creed, religion, national origin, physical and mental disability.
2	Interaction with all first-year students to introduce about the committee & its objectives.
3 .	The Committee shall consider only individual grievances of specific nature of staff and students at the college raised individually by the concerned aggrieved student at the college.





Meeting Schedule Time: 11:00 am		Starting Time:	11:05 am	
Meeting of	IGRC	Meeting No 02	Held on	11/10/2019

Sr. No.	Name of the member	Signature
1	Dr. Rohini Kelkar	Sakell
2	Asif Rampurawala	HT.
3	Vijay Gawde	Male
4	Geeta Sahu	Mul
5	Akshatha Jain	ON .

The following agenda-items were discussed in the 2<sup>nd</sup> Meeting of IGRC that held on 11/10/2019 at 11:00 am.

Sr. No.	Minutes of Meeting
1.	It was verified that information about the constitution of IGRC was uploaded on the display for the information of students and women employees.
2.	Discussed on the function of the Grievance Redressal Committee (GRC) is to look into the complaints if any lodged by any student/employee and judge its merit.
3.	Introduce message about no discrimination should be their based-on age, gender, sexual orientation, caste, creed, religion, national origin, physical and mental disability.
4.	The Chairperson expressed her thanks to all participants.

Principal Vidyalankar School of Coordinator, IGRC



# Action Taken Report (ATR)

Sr. No.	Minutes of Meeting	ATR
1.	It was verified that information about the constitution of IGRC was uploaded on the display for the information of students and women employees.	Verified
2.	Discussed on the function of the Grievance Redressal Committee (GRC) is to look into the complaints if any lodged by any student/employee and judge its merit.	Done
3.	Introduce message about no discrimination should be their based- on age, gender, sexual orientation, caste, creed, religion, national origin, physical and mental disability.	Brief introduction done
4.	The Chairperson expressed her thanks to all participants.	Done





#### **MEETING AGENDA**

To,

- 1. Dr. Rohini Kelkar
- 2. Asif Rampurawala
- 3. Vijay Gawde
- 4. Akshatha Jain
- 5. Geeta Sahu

#### Dear Sir/Madam,

It is my pleasure to inform you that the 3<sup>rd</sup> Meeting of the Internal Grievance Redressal Committee of Vidyalankar School of Information Technology is scheduled on 17/1/2020 at 10:30 am at principals' cabin. The agenda of the meeting is enclosed herewith. You are therefore requested to kindly make it convenient to attend the meeting.

Dated: 10/1/2020

Principal
Vidyalankar School of
Information Technology
Antop Hill, Wadala (E),
Mumbai-400 037.





# AGENDA FOR THIRD MEETING OF IGRC

The following agenda-items shall be discussed in the 3<sup>rd</sup> Meeting of IGRC that has been scheduled to be held on 17/1/2020.

Agenda Item	Particulars .
1	To introduce about the punishments on any kind of inappropriate/disrespect use of disciplinary process.
2	To make students understand safety and security related concern to be given higher priority.
3	Workplace health and safety.





Meeting Schedu	ıle Time:	10:30 am	Starting T	ime:	10:30 am	
Meeting of	IGRC		Meeting 1	03	Held on	17/1/2020

Sr. No.	Name of the member	Signature
1	Dr. Rohini Kelkar	Batelli
2	Asif Rampurawala	XIR
3	Vijay Gawde	De
4	Geeta Sahu	Check

The following agenda-items were discussed in the  $3^{rd}$  Meeting of IGRC that held on 17/1/2021 at 10:30 am.

Sr. No.	Minutes of Meeting
1.	All members were informed to be affectionate to the students and not behave in a vindictive manner towards any of them for any reason.
2.	Sessions to be taken for students to make them understand safety and security related concern.
3.	Inform Students/employees to express their grievances / problems freely and frankly, without any fear of being victimized or in written can also be considered.
4.	Discussed on student's study rooms, & their health and safety

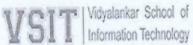
Principal
Vidyalankar School of
Information Technology
Antop Hill, Wadala (E),
Mumbai-400 037.



### Action Taken Report (ATR)

Sr. No.	Minutes of Meeting	ATR
1.	All members were informed to be affectionate to the students and not behave in a vindictive manner towards any of them for any reason.	Done
2.	Sessions to be taken for students to make them understand safety and security related concern.	Session Completed
3.	Inform Students/employees to express their grievances / problems freely and frankly, without any fear of being victimized or in written can also be considered.	Session taken for students
4.	Discussed on student's study rooms, & their health and safety.	Done





### **MEETING AGENDA**

To,

- 1. Dr. Rohini Kelkar
- 2. Asif Rampurawala
- 3. Vijay Gawde
- 4. Akshatha Jain
- 5. Geeta Sahu

#### Dear Sir/Madam,

It is my pleasure to inform you that the 4<sup>th</sup> Meeting of the Internal Grievance Redressal Committee of Vidyalankar School of Information Technology is scheduled on 7/3/2020 at 10:30 am at principal's cabin. The agenda of the meeting is enclosed herewith. You are therefore requested to kindly make it convenient to attend the meeting.

Dated: 02/3/2020

Principal
Vidyalankar School of
Information Technology
Antop Hill, Wadala (E),
Mumbai-400 037.



## AGENDA FOR FORTH MEETING OF IGRC

The following agenda-items shall be discussed in the  $4^{th}$  Meeting of IGRC that has been scheduled to be held on 7/3/2020.

Agenda Item	Particulars
1	Bullying and harassment that demeans, humiliates or embarrasses a person.
2	The students/employees may feel free to put up a grievance in writing and submit in office.
3	The Grievance Committee will assure that the grievance has been properly solved in a stipulated time limit provided by the Committee.





Meeting Schedul	e Time:	10:30 am	Starting Tim	ne:	10:30 am	
Meeting of ·	IGR	C	Meeting No	04	Held on	7/3/2020

Sr. No.	Name of the member	Signature
1	Dr. Rohini Kelkar	Balaell
2	Asif Rampurawala	XIR
3	Vijay Gawde	The state of the s
4	Akshatha Jain	

The following agenda-items were discussed in the  $4^{th}$  Meeting of IGRC that held on 10/4/2021 at 10:30 am.

Sr. No.	Minutes of Meeting
1	Complaints of general nature shall be considered by this committee and resolved accordingly.
2	On receipt of complaint / grievance, Grievance Committee shall segregate the complaint, discuss with the concerned committee and thereafter direct the said complaint to the respective committee.
3	The Grievance Committee will assure that the grievance has been properly solved in a stipulated time limit provided by the Committee.
4	The concerned committee shall investigate the cases directed accordingly.

Principal
Vidyalankar School of
Information Technology
Antop Hill, Wadala (E),
Mumbai-400 037.

Coordinator, IGRC

WADALA



## **Action Taken Report**

Sr. No.	Minutes of Meeting	ATR
1	Complaints of general nature shall be considered by this committee and resolved accordingly.	
2	On receipt of complaint / grievance, Grievance Committee shall segregate the complaint, discuss with the concerned committee and thereafter direct the said complaint to the respective committee.	Categorization done
3	The Grievance Committee will assure that the grievance has been properly solved in a stipulated time limit provided by the Committee.	Done .
4	The concerned committee shall investigate the cases directed accordingly.	Done





Key Objectives	<ul> <li>To provide a structured and effective complaints redremechanism.</li> </ul>
	<ul> <li>To provide an opportunity to everyone in VSIT to be</li> </ul>
	listened to so that any feeling of injustice is sorted out promptly

#### KEY RESPONSIBILITIES

- 1. To form a grievance redressal cells to handle grievances.
- 2. To redress students', staff and faculty grievances separately
- 3. Redress girl students', lady staff and faculty grievances separately.
- 4. Formation of a separate cell for ladies.
- 5. Suitable timings for students', staff and faculty should be arranged.
- 6. Grievances should be redressed promptly.
- 7. Employees should be able to present their issues without prejudging or commenting
- 8. Positive, friendly ways to resolve the crisis should be used rather than punitive steps, which disturb the system.
- 9. Reassure them that the authorities will be acting impartially and will try to resolve the matter as amicably as possible
- 10. Effective, sensitive and confidential communication should be reassured between the involved in the grievance
- 11. Proper investigation of the facts and figures related the problem should be ensured.
- 12. Documentation of the procedures and of all necessary steps taken to resolve the problem/complaint should be followed.

#### Members of the Committee

Sr. No	Designation	Name of the member
1	Chairperson	Dr. Rohini Kelkar
2	Member	Asif Rampurawala
3	Member	Vijay Gawde
4	Member	Ujwala Sav
5	Member	Santosh Gupta



#### **MEETING AGENDA**

To,

- 1. Dr. Rohini Kelkar
- 2. Asif Rampurawala
- 3. Vijay Gawde
- 4. Ujwala Sav
- 5. Santosh Gupta

Dear Sir/Madam,

It is my pleasure to inform you that the 1<sup>st</sup> Meeting of the Internal Grievance Redressal Committee of Vidyalankar School of Information Technology is scheduled on 20/6/2018 at 10:00 am in Principal's cabin. The agenda of the meeting is enclosed herewith. You are therefore requested to kindly make it convenient to attend the meeting.

Date:13/06/2018

Coordinator, IGRC





# AGENDA FOR FIRST MEETING OF IGRC

The following agenda-items shall be discussed in the 1<sup>st</sup> Meeting of IGRC that has been scheduled to be held on 20/6/2018.

Agenda Item	Particulars
1	Committee reformation
2	To discuss about the aims & objectives to be carried out by the committee.
3	To discuss about the various activities to be conducted focusing its aim & objectives.





Meeting Schedule Time: 10:00 am		Starting Time:		10:05 am			
Meeting of	IGR	C	Meeting No.	01	Held on	20/6/2018	

Sr. No.	Name of the member	Signature
1	Dr. Rohini Kelkar	Batelle
2	Asif Rampurawala	AIR
3	Vijay Gawde	monte
4	Újwala Sav	Mon
5	Santosh Gupta	

The following agenda-items were discussed in the  $1^{st}$  Meeting of IGRC that held on 20/6/2018 at 10:00 am.

Sr. No.	Minutes of Meeting .
1	The new committee has been formed.
2	Chairperson Dr. Rohini Kelkar welcomed all the participants of the Meeting.
3	Chairperson briefed about the procedures & rules of IGRC.
4	The Committee introduces all aim & objectives of the Committee.
5	The Chairperson expressed her thanks to all participants and the members agreed that the Committee will meet every quarter on a regular basis.

Coordinator, IGRC



## **Action Taken Report**

Sr. No.	No. Minutes of Meeting		
1	Completed		
2	Chairperson Dr. Rohini Kelkar welcomed all the participants of the Meeting.	Done	
3	Chairperson briefed about the procedures & rules of IGRC.	Done	
4	The Committee introduces all aim & objectives of the Committee.	Done by Members	
5	The Chairperson expressed her thanks to all participants and the members agreed that the Committee will meet every quarter on a regular basis.	Done	



#### MEETING AGENDA

To,

- 1. Dr. Rohini Kelkar
- 2. Asif Rampurawala
- 3. Vijay Gawde
- 4. Ujwala Sav
- 5. Santosh Gupta

#### Dear Sir/Madam,

It is my pleasure to inform you that the 2<sup>nd</sup> Meeting of the Internal Grievance Redressal Committee of Vidyalankar School of Information Technology is scheduled on 12/9/2018 at 11:00 am in Principal's cabin. The agenda of the meeting is enclosed herewith. You are therefore requested to kindly make it convenient to attend the meeting.

Dated: 05/09/2018

Principal
Vidyalankar School of
Information Technology
Antop Hill, Wadala (E),
Mumbai-400 037.



# AGENDA FOR SECOND MEETING OF IGRC

The following agenda-items shall be discussed in the  $2^{nd}$  Meeting of IGRC that has been scheduled on 12/09/2018.

Agenda Item	Particulars
1	Interaction with all students to introduce about the committee & its objectives.
2	Discussion on increasing the awareness amongst the students on how the rules have been amended to prevent the instances of harassment of women.
3 .	Discussion on Student's Grievance dated:27/08/2018







Meeting Schedu	le Time:	11:00 am	Starting Tim	e:	11:05 am	
Meeting of	IGRO	;	Meeting No.	02	Held on	12/09/2018

Sr. No.	Name of the member	Signature
1	Dr. Rohini Kelkar	Barell
2	Asif Rampurawala	AL
3	Vijay Gawde	M
4	Ujwala Sav	Mair
5	Santosh Gupta	Mary Control of the C

The following agenda-items were discussed in the 2<sup>nd</sup> Meeting of IGRC that held on 12/09/2018 at 11:00 am.

Sr. No.	Minutes of Meeting
1.	It was verified that information about the constitution of IGRC was uploaded on the display for the information of students and women employees.
2.	Discussed on how the rules have been amended to prevent the instances of harassment of women.
3.	Discussed on the function of the Grievance Redressal Committee (GRC) is to look into the complaints if any lodged by any student/employee and judge its merit.
4.	It was raised by a student to have a day gap between two papers during mid-term examination. The committee could not accept student's request to have exam gap during mid-terms due to the restriction in no of teaching weeks by university.
5.	The Chairperson expressed her thanks to all participants.

Vidyalankar School of Information Technology Antop Hill, Wadala (E), Mumbai-400 037.



# **Action Taken Report**

Sr. No.	Minutes of Meeting	ATR
1.	It was verified that information about the constitution of IGRC was uploaded on the display for the information of students and women employees.	Verification Done
2.	Discussed how the rules have been amended to prevent instances of harassment of women.	Discussed
3.	Discussed on the function of the Grievance Redressal Committee (GRC) is to look into the complaints if any lodged by any student/employee and judge their merit.	Done
4.	It was raised by a student to have a day gap between two papers during the mid-term examination. The committee could not accept the student's request to have an exam gap during mid-terms due to the restriction in no. of teaching weeks by the university.	Worked on it
5.	The Chairperson expressed her thanks to all participants.	Done

Principal



### **MEETING AGENDA**

To,

- 1. Dr. Rohini Kelkar
- 2. Asif Rampurawala
- 3. Vijay Gawde
- 4. Ujwala Sav
- 5. Santosh Gupta

#### Dear Sir/Madam,

It is my pleasure to inform you that the 3<sup>rd</sup> Meeting of the Internal Grievance Redressal Committee of Vidyalankar School of Information Technology is scheduled on 10/1/2019 at 10:30 am at principals' cabin. The agenda of the meeting is enclosed herewith. You are therefore requested to kindly make it convenient to attend the meeting.

Dated: 03/01/2019

Principal
Vidyalankar School of
Information Technology
Antop Hill, Wadala (E),
Mumbai-400 037.

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### AGENDA FOR THIRD MEETING OF IGRC

The following agenda-items shall be discussed in the 3<sup>rd</sup> Meeting of IGRC that has been scheduled to be held on 10/1/2019.

Agenda Item	Particulars
1	To introduce about the punishments on any kind of inappropriate/disrespect use of disciplinary process.
2	To discuss about the activities related to gender sensitization.

Principal



Meeting Schedu	le Time:	10:30 am	Starting Time	e:	10:30 am	
Meeting of	IGRO	C	Meeting No.	03	Held on	10/1/2019

Sr. No.	Name of the member	Signature
1	Dr. Rohini Kelkar	Barel
2	Asif Rampurawala	Jin.
3	Vijay Gawde	me:
4	Ujwala Sav	Main
5	Santosh Gupta	Ple

The following agenda-items were discussed in the 3<sup>rd</sup> Meeting of IGRC that held on 17/1/2021 at 10:30 am.

Sr. No.	Minutes of Meeting
1.	All members were informed to be affectionate to the students and not behave in a vindictive manner towards any of them for any reason.
2.	Sessions to be taken for students to make them understand safety and security related concern.
3.	Through various sessions students were made aware of gender equality.
4.	Discussed on student's study rooms, & their health and safety.

Principal

Vidyalankar School of Information Technology Antop Hill, Wadala (E), Mumbai-400 037.



## **Action Taken Report**

Sr. No.	Minutes of Meeting	ATR
1.	All members were informed to be affectionate to the students and not behave in a vindictive manner towards any of them for any reason.	Done
2.	Sessions to be taken for students to make them understand safety and security related concern.	Session taken
3.	Through various sessions students were made aware of gender equality.	Awareness done
4.	Discussed on student's study rooms, & their health and safety.	Done



#### MEETING AGENDA

To,

- 1. Dr. Rohini Kelkar
- 2. Asif Rampurawala
- 3. Vijay Gawde
- 4. Ujwala Sav
- 5. Santosh Gupta

Dear Sir/Madam,

It is my pleasure to inform you that the 4<sup>th</sup> Meeting of the Internal Grievance Redressal Committee of Vidyalankar School of Information Technology is scheduled on 22/3/2019 at 10:30 am at principal's cabin. The agenda of the meeting is enclosed herewith. You are therefore requested to kindly make it convenient to attend the meeting.

Dated: 05/3/2019

Principal
Vidyalankar School of
Information Technology
Antop Hill, Wadala (E),
Mumbai-400 037.



### AGENDA FOR FORTH MEETING OF IGRC

The following agenda-items shall be discussed in the  $4^{th}$  Meeting of IGRC that has been scheduled to be held on 22/3/2019.

Agenda Item	Particulars
1	The students/employees may feel free to put up a grievance in writing and submit in office.
2	The Grievance Committee will assure that the grievance has been properly solved in a stipulated time limit provided by the Committee.

Principal



Meeting Schedule	Time: 10:3	0 am Starting Time:	10:30 am	
Meeting of	IGRC	Meeting No 04	Held on	22/3/2019

Sr. No.	Name of the member	Signature
1	Dr. Rohini Kelkar	Bakell
2	Asif Rampurawala	Lin
3	Vijay Gawde	No le
4	Ujwala Sav	Mosin
5	Santosh Gupta	Oh

The following agenda-items were discussed in the  $4^{th}$  Meeting of IGRC that held on 22/3/2019 at 10:30 am.

Sr. No.	Minutes of Meeting
1	Complaints of general nature shall be considered by this committee and resolved accordingly.
2	On receipt of complaint / grievance, Grievance Committee shall segregate the complaint, discuss with the concerned committee and thereafter direct the said complaint to the respective committee.
3	The Grievance Committee will assure that the grievance has been properly solved in a stipulated time limit provided by the Committee.
4	The concerned committee shall investigate the cases directed accordingly.

Principal
Vidyalankar School of
Information Technology
Antop Hill, Wadala (E),
Mumbai-400 037.



# Action Taken Report

Sr. No.	Minutes of Meeting	ATR
1	Complaints of general nature shall be considered by this committee and resolved accordingly.	Resolved
2	On receipt of complaint / grievance, Grievance Committee shall segregate the complaint, discuss with the concerned committee and thereafter direct the said complaint to the respective committee.	Resolved
3	The Grievance Committee will assure that the grievance has been properly solved in a stipulated time limit provided by the Committee.	Done
4	The concerned committee shall investigate the cases directed accordingly.	Completed





Key Objectives	<ul> <li>To provide a structured and effective complair mechanism.</li> <li>To provide an opportunity to everyone in VSI listened to so that any feeling of injustice is so promptly</li> </ul>	Γ to be

#### KEY RESPONSIBILITIES

- 1. To form a grievance redressal cells to handle grievances.
- 2. To redress students', staff and faculty grievances separately
- 3. Redress girl students', lady staff and faculty grievances separately.
- 4. Formation of a separate cell for ladies.
- 5. Suitable timings for students', staff and faculty should be arranged.
- 6. Grievances should be redressed promptly.
- 7. Employees should be able to present their issues without prejudging or commenting
- 8. Positive, friendly ways to resolve the crisis should be used rather than punitive steps, which disturb the system.
- 9. Reassure them that the authorities will be acting impartially and will try to resolve the matter as amicably as possible
- 10. Effective, sensitive and confidential communication should be reassured between the involved in the grievance
- 11. Proper investigation of the facts and figures related the problem should be ensured.
- 12. Documentation of the procedures and of all necessary steps taken to resolve the problem/complaint should be followed.

#### Members of the Committee

Designation	Name of the member
Chairperson	Dr. Rohini Kelkar
Member	Asif Rampurawala
Member	Vijay Gawde
Member	Ujwala Sav
Member	· Santosh Gupta
	Chairperson  Member  Member  Member





# Internal Grievance Redressal Committee (IGRC) MEETING AGENDA

To,

- 1. Dr. Rohini Kelkar
- 2. Asif Rampurawala
- 3. Vijay Gawde
- 4. Ujwala Sav
- 5. Santosh Gupta

Dear Sir/Madam,

It is my pleasure to inform you that the 1<sup>st</sup> Meeting of the Internal Grievance Redressal Committee of Vidyalankar School of Information Technology is scheduled on 21/6/2017 at 10:00 am at principal's cabin. The agenda of the meeting is enclosed herewith. You are therefore requested to kindly make it convenient to attend the meeting.

Dated:13/06/2017

Principal
Vidyalankar School of
Information Technology
Antop Hill, Wadala (E),
Mumbai-400 037.

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## AGENDA FOR FIRST MEETING OF IGRC

The following agenda-items shall be discussed in the 1<sup>st</sup> Meeting of IGRC that has been scheduled to be held on 21/6/2017.

Agenda Item	Particulars .
1	Committee reformation
2	To discuss about the aims & objectives to be carried out by the committee.
3	To discuss about the various activities to be conducted focusing on aims & objectives.

Principal
Vidyalankar School of
Information Technology

Antop Hill, Wadala (E), Mumbai-400 037.



Meeting Schedu	le Time: 10:00 an	Starting Time	<b>:</b> :	10:00 am	
Meeting of	IGRC	Meeting No.	01	Held on	21/6/2017

Sr. No.	Name of the member	Signature
1	Dr. Rohini Kelkar	parcell
2	Asif Rampurawala	AM
3	Vijay Gawde	And the second second
4	Ujwala Sav	Maer
5	Santosh Gupta	

The following agenda-items were discussed in the 1<sup>st</sup> Meeting of IGRC that held on 21/6/2017 at 10:00 am.

Sr. No.	Minutes of Meeting
1	The new committee has been formed.
2	Chairperson Dr. Rohini Kelkar welcomed all the participants of the Meeting.
3	Chairperson briefed about the rules and regulations of IGRC.
4	The Committee stressed the need to make students aware of the aims & objective of the Committee by the Faculty Members.
5	The Chairperson expressed her thanks to all participants and the members agreed that the Committee will meet every quarter on a regular basis.

Principal
Vidyalankar School of
Information Technology
Autop Hill, Wadala (E),
Mumbai-400 037.

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# Action Taken Report (ATR)

Sr. No.	Minutes of Meeting	ATR
1	The new committee has been formed.	Done
2	Chairperson Dr. Rohini Kelkar welcomed all the participants of the Meeting.	Done
3	Chairperson briefed about the rules and regulations of IGRC.	Done
4	The Committee stressed the need to make students aware of the aims & objective of the Committee by the Faculty Members.	Students are aware
5	The Chairperson expressed her thanks to all participants and the members agreed that the Committee will meet every quarter on a regular basis.	Done

Principal



# Internal Grievance Redressal Committee (IGRC)

## **MEETING AGENDA**

To,

- 1. Dr. Rohini Kelkar
- 2. Asif Rampurawala
- 3. Vijay Gawde
- 4. Ujwala Sav
- 5. Santosh Gupta

#### Dear Sir/Madam,

It is my pleasure to inform you that the 2<sup>nd</sup> Meeting of the Internal Grievance Redressal Committee of Vidyalankar School of Information Technology is scheduled on 21/9/2017 at 10:00 am at principal's cabin. The agenda of the meeting is enclosed herewith. You are therefore requested to kindly make it convenient to attend the meeting.

Dated: 11/9/2017

Principal
Vidyalankar School of
Information Technology
Antop Hill, Wadala (E),
Mumbai-400 037.

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## AGENDA FOR SECOND MEETING OF IGRC

The following agenda-items shall be discussed in the  $2^{nd}$  Meeting of IGRC that has been scheduled on 21/9/2017.

Agenda Item	Particulars
1	To discuss about the importance and functioning of IGRC.
2	Interaction with students to introduce about the committee & its objectives.
3	To provide information regarding counselling sessions and support services on our campus.





Meeting Schedu	le Time: 10:00 an	Starting Time	<b>:</b>	10:05 am		
Meeting of	IGRC	Meeting No.	02	Held on	21/9/2017	

Sr. No.	Name of the member	Signature
1	Dr. Rohini Kelkar	mel.
2	Asif Rampurawala	AIR
3	Vijay Gawde	De
4	Ujwala Sav	Man

The following agenda-items were discussed in the  $2^{nd}$  Meeting of IGRC that held on 21/9/2017at 10:00 am.

Sr. No.	Minutes of Meeting
1.	It was verified that information about the constitution of IGRC was uploaded on the display for the information of students and women employees.
2.	Discussed on the function of the Grievance Redressal Committee (GRC) is to investigate the complaints if any lodged by any student/employee and judge its merit.
3.	All staff members were advised to be affectionate to the students and not behave in a vindictive manner towards any of them for any reason.
4.	The Chairperson expressed her thanks to all participants.

Principal
Vidyalankar School of
Information Technology
Antop Hill, Wadala (E),
Mumbai-400 037.



# Action Taken Report (ATR)

Sr. No.	Minutes of Meeting	ATR
1.	It was verified that information about the constitution of IGRC was uploaded on the display for the information of students and women employees.	Done
2.	Discussed on the function of the Grievance Redressal Committee (GRC) is to investigate the complaints if any lodged by any student/employee and judge its merit.	Done
3.	All staff members were advised to be affectionate to the students and not behave in a vindictive manner towards any of them for any reason.	Staff members are informed
4.	The Chairperson expressed her thanks to all participants.	Done





# Internal Grievance Redressal Committee (IGRC)

### **MEETING AGENDA**

To,

- 1. Dr. Rohini Kelkar
- 2. Asif Rampurawala
- 3. Vijay Gawde
- 4. Ujwala Sav
- 5. Santosh Gupta

#### Dear Sir/Madam,

It is my pleasure to inform you that the 3<sup>rd</sup> Meeting of the Internal Grievance Redressal Committee of Vidyalankar School of Information Technology is scheduled on 11/1/2018 at 2:00 pm at principals' cabin. The agenda of the meeting is enclosed herewith. You are therefore requested to kindly make it convenient to attend the meeting.

Dated: 4/1/2018

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Coordinator, IGRC



# AGENDA FOR THIRD MEETING OF IGRC

The following agenda-items shall be discussed in the  $3^{rd}$  Meeting of IGRC that has been scheduled to be held on 11/1/2018.

Agenda Item	Particulars
1	To uphold the dignity of the College by ensuring strife free atmosphere in the College through promotion of cordial Student-Student relationship and Student-teacher relationship.
2	To make students understand safety and security related concern to be given higher priority.
3	To encourage the students/employees to express their grievances / problems freely and frankly, without any fear of being victimized.





Meeting Sched	ule Time: 2:00 p	n Starting Time	e:	2:00 pm	
Meeting of	IGRC	Meeting No.	03	Held on	11/1/2018

Sr. No.	Name of the member	Signature
1	Dr. Rohini Kelkar	parell
2	Asif Rampurawala	LIR
3	Vijay Gawde	The state of the s
4	Santosh Gupta	

The following agenda-items were discussed in the  $3^{rd}$  Meeting of IGRC that held on 11/1/2018 at 2:00 pm.

Sr. No.	Minutes of Meeting
1.	It is ensured that strife free atmosphere is provided the College.
2.	Sessions to be taken for students to make them understand safety and security related concern.
3.	Inform Students/employees to express their grievances / problems freely and frankly, without any fear of being victimized or in written can also be considered.
4.	Committee members briefed the staff members about the rules have been amended to prevent instances of harassment of students and employees.

Principal
Vidyalankar School of
Information Technology
Antep Hill, Wadala (E),
Mumbai-400 037.

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## **Action Taken Report**

Sr. No.	Minutes of Meeting	ATR
1.	It is ensured that strife free atmosphere is provided the College.	Session taken by Counsellor
2.	Sessions to be taken for students to make them understand safety and security related concern.	Session taken
3.	Inform Students/employees to express their grievances / problems freely and frankly, without any fear of being victimized or in written can also be considered.	Students are informed about the grievances
4.	Committee members briefed the staff members about the rules have been amended to prevent instances of harassment of students and employees.	Conducted .





# Internal Grievance Redressal Committee (IGRC)

## **MEETING AGENDA**

To,

- 1. Dr. Rohini Kelkar
- 2. Asif Rampurawala
- 3. Vijay Gawde
- 4. Ujwala Sav
- 5. Santosh Gupta

#### Dear Sir/Madam,

It is my pleasure to inform you that the 4<sup>th</sup> Meeting of the Internal Grievance Redressal Committee of Vidyalankar School of Information Technology is scheduled on .16/3/2018 at 2:00 pm at principal's cabin. The agenda of the meeting is enclosed herewith. You are therefore requested to kindly make it convenient to attend the meeting.

Dated: 9/3/2018

Coordinator, IGRC



# AGENDA FOR FORTH MEETING OF IGRC

The following agenda-items shall be discussed in the  $4^{th}$  Meeting of IGRC that has been scheduled to be held on 16/3/2018.

Agenda Item	Particulars
1	The Committee formally will review all cases and will prepare report about the number of cases received.
2	The students/employees may feel free to put up a grievance in writing and submit in office.
3	The Grievance Committee will assure that the grievance has been properly solved in a stipulated time limit provided by the Committee.





		2:00 pm	
Meeting of IGRC	Meeting No 04	Held on	16/3/2018

Sr. No.	Name of the member	Signature
1	Dr. Rohini Kelkar	Bacelli
2	Asif Rampurawala	
3	Vijay Gawde	Ale
4	Ujwala Sav	Main
5	Santosh Gupta	

The following agenda-items were discussed in the  $4^{th}$  Meeting of IGRC that held on 16/3/2018 at 2:00 pm.

Sr. No.	Minutes of Meeting
1	The Grievance Committee will act upon those cases, if any which have been forwarded along with the necessary documents.
2	The Grievance Committee will assure that the grievance has been properly solved in a stipulated time limit provided by the Committee.

Principal
Vidyalankar School of
Information Technology
Antop Hill, Wadala (E),
Mumbai-400 037.

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## Action Taken Report (ATR)

Sr. No.	Minutes of Meeting	ATR
1	The Grievance Committee will act upon those cases, if any which have been forwarded along with the necessary documents.	Done
2	The Grievance Committee will assure that the grievance has been properly solved in a stipulated time limit provided by the Committee.	Conducted

